

PATHWAYS TO SUPPORT: CULTURALLY AND LINGUISTICALLY DIVERSE PARTICIPANTS

WE
LIFE WITHOUT BARRIERS
VE

Life Without Barriers (LWB) supports all participants who identify as Culturally and Linguistically Diverse (CALD) by ensuring the following:



RESPONSIVE AND RESPECTFUL SUPPORT

We provide responsive, person-centred support when a person we support identifies as culturally and linguistically diverse. We can provide assistance with translation support and converting important communication documents to a person's first language.



CONNECTION TO COMMUNITY

We connect people with their local cultural communities, engaging in social activities of interest, allowing them to embrace their culture and create lasting bonds.



INDIVIDUALISED PLANNING FOR SUPPORTS

We provide comprehensive Individualised Support Planning, that includes and respects a person's cultural and religious identity, ensuring cultural supports are planned for where this is requested or identified by the person and/or their decision makers.



CONNECTION TO SPECIALIST SUPPORTS

We connect people to specialist services for support when a person identifies as culturally and linguistically diverse and requests or requires these services, such as counselling, peer support and health education.



CULTURALLY SAFE

Every LWB location provides an inclusive and culturally safe space for people who identify as culturally and linguistically diverse to live and work as their authentic selves, where their cultural status is respected and embraced by those around them.



COMMUNITY IS CELEBRATED

We respect and celebrate every person's right to express themselves authentically, joining in with celebrations and community events that embrace their culture and community.



TRAINED STAFF SUPPORT

LWB staff will engage in Cultural Awareness Training to understand how to best support participants in a culturally safe space.



CONNECTION TO ADVOCACY

We connect people who identify as culturally and linguistically diverse with advocacy support, if and when this is requested or an identified need by the person and/or their decision makers.