

HOW TO HAVE YOUR SAY

INFORMATION FOR PARTICIPANTS

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LIFE WITHOUT BARRIERS
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As Life Without Barriers becomes your new service provider, we want to know how you feel about your support from us. In other words, it is important that you are able to share any issues or concerns you may have, or ideas to improve your support. To share your views, you can contact Life without Barriers directly or read on to find out other ways you can have your say.

HAVE YOUR SAY AS AN INDIVIDUAL

- Talk to your staff team, Key Worker and House Supervisor
- Talk to your family or supporters
- Talk to your advocate
- Ask to speak with a Life Without Barriers Manager or representative
- Complete our monthly Feedback Talk Sheet
- Complete the Life Without Barriers Annual Survey

SPEAK UP FOR YOU AND YOUR HOUSEMATES

- Join one of Life Without Barriers' self-advocacy groups, where you can meet with other self advocates and Operational Managers from your area
- Join monthly house meetings to talk about matters that effect you and your housemates
- Develop your self-advocacy skills and what it means to represent others

REPRESENT YOUR SELF-ADVOCACY GROUP

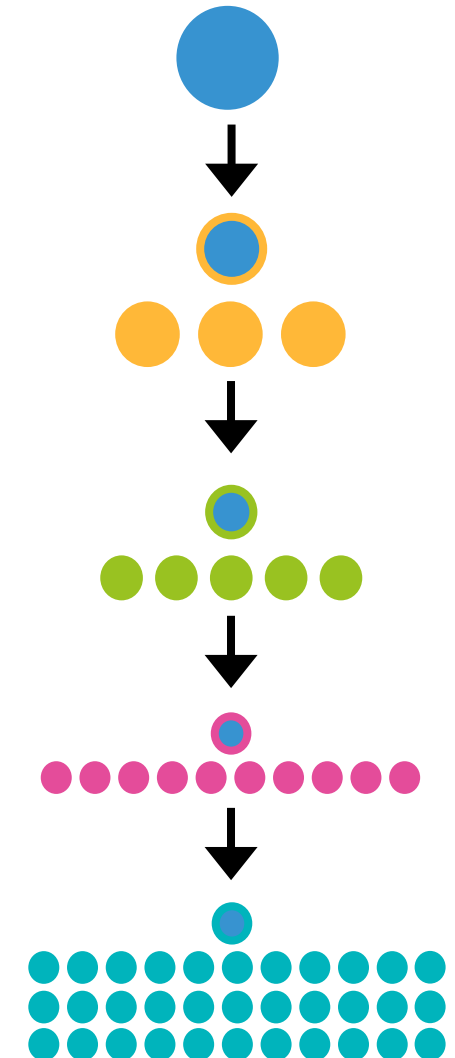
- Stand to be elected to represent your self advocacy group in the Life Without Barriers Participant Reference Group
- This group meets with the Life Without Barriers Regional Manager responsible for your services
- This reference group represents all participants in your regional area

REPRESENT YOUR LOCAL LWB PARTICIPANT REFERENCE GROUP

- If you are a member of Life Without Barriers Participant Reference Group, you may be elected to join the Victorian Disability Client Council
- The Victorian Disability Client Council meets to talk about all aspects of disability support provided by Life Without Barriers in Victoria

REPRESENT YOUR STATE

- Life Without Barriers has a National Disability Services Advisory Council that meets in Sydney twice a year
- Each state and territory in Australia has an elected representative who provides advice and guidance to our Chief Executive and the Board of Directors about disability support from the perspective of participants



Got a question? Contact us!

T: 1800 955 229 **E:** asklwbvic@lwb.org.au **W:** lwbvictoria.org.au