

Changes to how your money is managed



Easy English



WE
LIFE WITHOUT BARRIERS
WE



This year there will be some changes to how your money is managed. This is because there will be a change to who gives you support. You will get your support from Life Without Barriers instead of the Department of Health and Human Services (DHHS).

This sheet is about these changes.

These changes will not cost you more money.

You will pay the same for your

- rent

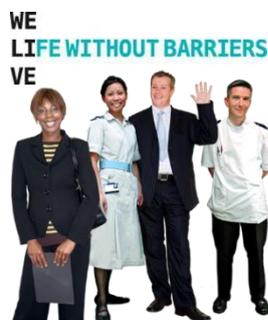


- household costs
- transport.

Who looks after your money?



When DHHS gives you support your money is looked after by a business called Australian Unity. Australian Unity look after your money well.



When you start getting support from Life Without Barriers Australian Unity will still look after your money. This will not change.



Australian Unity will give you a new account number. We will tell you what your new account number is. We will also tell your **financial administrator** if you have one. A financial administrator is someone that helps you with your money.



Australian Unity will send you and your financial administrator a report every month. This says how much you spend and what you spend it on.

This helps you understand how you spend your money.

Changes to how things are paid for

There will be changes to the way your

- rent
- household costs
- and
- personal costs

are paid for. This is because of the NDIS. You can learn more about these changes next.



Rent is money you pay to live somewhere. Your rent will be paid to the service that owns the place you live in. This service is called your **Specialist Disability Accommodation** provider. They will be

- the DHHS
- or
- Housing Choices.



The money for your

- housekeeping costs

and

- personal costs

will be paid to Life Without Barriers.



Housekeeping costs means the cost of things in

the house that you

- use

or

- need to repair or replace.



Things like

- gas
- food
- furniture.



Personal costs means the cost of things you

want or need. Things like

- clothes

- a haircut
- tickets to the movies.

We will work with you to



- decide
- and
- organise

how you pay us.

You may use direct debit to pay us.



Direct debit means

- the bank pays us for you
- you do not have to remember when to pay us
- they pay us the same amount every time.

What happens next

We will work with you and your financial administrator to



- make a plan
- set up the way your housekeeping and personal costs are paid.



Ask questions

You can ask questions about these changes.

You can contact us by



Phone 1800 955 229



Email asklwbvic@lwb.org.au



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