

COVID 19 QR Code Sign in – FAQs

Do I have to sign in?

Yes. All staff and visitors to a Life Without Barriers Residential Home or Office are required to sign in using the QR Code sign in process – the only exception to this is residents in their own home.

Why use the QR Code for sign in?

The QR code sign in is critical to ensuring that everyone in our residential homes is as safe as possible each day and is essential for safety and contact tracing. Completing it provides all of us with certainty that we are doing everything we can each day to maximise safety and reduce the risks of COVID 19.

What if I don't have a mobile device?

If the Staff or Visitor is unable to sign in using the QR code they must complete the paper-based Sign in Register.

Do I need to download an Application on my phone?

No, you will not need to download an application as the QR code platform Life Without Barrier's has implemented is web based.

Do I need to have my temperature taken?

All Staff and visitors are required to have their temperature taken at Residential Homes in certain locations – [please check the Covid-19 Safety Snapshot](#) to see if this applies to you. Temperature testing is not required in any Life Without Barriers Office.

What is the four-digit code that appears on the screen when I fill in the form?

The four-digit code you see when you sign in is the property code. This code is simply a way in which we identify each property. You will not be required to enter a PIN code at any time when signing in.

What happens to my personal information?

A privacy note is included on the QR code poster which provides detail about use of data and our commitment to destroy it when no longer needed and as mandated by the relevant State or Territory Government. The QR code will be configured accordingly with regards to data deletion specific to the location.

Will the QR code be used for Fire Safety / Evacuation purposes?

No. The QR Code and Paper Sign in Register are to be used for contact tracing purposes only. Wardens are to check each room and ensure everyone is evacuating the building (a 'post it' or similar process will be used to confirm rooms have been checked), once a thorough sweep has occurred of the building all staff and clients to meet at the assembly point. All managers/supervisors to account for their staff and clients working on the day.

What if I have any other questions?

Please direct any queries to: covidresponse@lwb.org.au