LIFE WITHOUT BARRIERS

Your feedback is important to Life Without Barriers (LWB). If you would like to send us feedback please answer as many, or few, questions as you want to. You can ask someone to help you do this if you like.

Please Tell Us About You

Name		
LWB Supports Received		
Do you want us to contact you?	🗌 No	Yes, please list the best way to contact you
Preferred Contact Method		

Please Tell Us About Your Supports at LWB

Please mark the face that is true for you	Agree	Disagree	Unsure
LWB staff listened to me			
I was happy with my LWB support workers			
LWB staff supported me to reach my goals			
Staff were able to do all the things which they said they could do			
I enjoyed the activities provided by LWB			
I knew who to talk to if I had a question or complaint			
Staff would help when I had a question or complaint			



I received useful information about my rights and what I could do







What worked well for you at LWB?

What didn't work well for you at LWB?

NDIS LWB 804 Exit - NDIS LWB 804 Exit - Client Feedback Form.docx POLICY-4-12031 Version: 6.0

Approved By: Theo Gruschka Approved: 28/11/2022

LIFE Client Feedback Form BARRIERS

Advice to Client – Collection of Information

Personal information collected on this form will be retained and used for planning and quality improvement by LWB. If you want to access your personal information or to obtain a copy of the LWB Privacy Policy, please go to our website <u>www.lwb.org.au</u>

Return this form to:

Life Without Barriers - DSSC 352 Hunter Street Newcastle NSW 2300

or email to yourlwb@lwb.org.au