## **Customer Relocation Checklist**

Step	Task: Everything to be packed within 3-hour
Step 1 Essential Items	The person will be in quarantine for at least two weeks, so you need to pack enough clothes. The quarantine facility will have a washing machine.  Staff must pack essential items for the person:  Medications  Documentation, e.g. A2D folder, support plans  Communication aids  Clothes, pyjamas  Personal hygiene, toothbrush, soap, shampoo  Mobility equipment: walkers, wheelchair, sling.  Personal belongings that the person would like to take that would make them comfortable, and can reasonably be transported. E.g. sensory items, photo albums, DVDs, CDs.  Pack food for 24-hours:  Breakfast  Morning Tea  Lunch  Afternoon tea  Dinner  Supper
Step 2	Are there any 'essential items' that cant be easily transported: e.g. manual hoist, communication aids fixed to walls.  Yes: Notify Maxine No
Step 3	Are there any 'non essential items' that the person would like to bring to make them feel more comfortable, but is not able to be reasonably transported at the present time. E.g. Desk top computer.  Yes: Notify Service Manager to make arrangements to transport at later date if reasonable.  No
Step 4	□ Notify Maxine once all steps have been completed.

