# **Centrelink For Foster and Kinship Carers**

### **Foster Child Health Care Card**

A foster *child health care card* is a concession card to get cheaper medicines and some discounts this is for a child in your care who is not your biological or adopt a child. Foster and Kinship care can be both formal and informal care arrangements.

How to claim a Foster Child Health Care Card - Foster Child Health Care Card - Services Australia Find further step-by-step guidance below.

# **Grandparent, Foster and Kinship Carer Advisors**

In addition to allowances, you may also be entitled to additional payments through Centrelink. We recommend visiting following Service Australia website and calling the <u>Grandparent, Foster and Kinship Carer Advisers - Services Australia</u>. Although it's called the grandparent advisors line, this department also covers Foster and Kinship Carers who can help you to claim any additional benefits you may be entitled to.

#### Grandparent, Foster and Kinship Carer Adviser line

Use this line if you're a formal or informal carer providing ongoing care for children. 1800 245 965

Monday to Friday 8:30 am to 4:30 pm

# Steps to make a claim for a Foster Carer Health Care Card

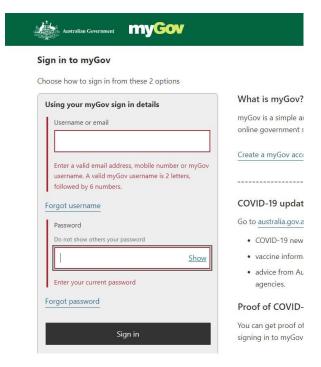
This is a request that Child Safety cannot action.

The postal address on the FA012 Form will be PO BOX 158, Burnie 7320. This is Child Safety's postal address.

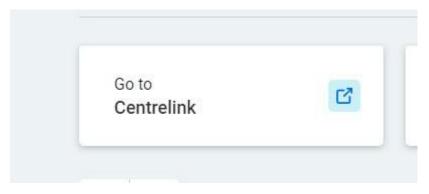
If you have any issues, you can contact the Foster Care Advice line on 1800 245 965

1. Log in to Mygov

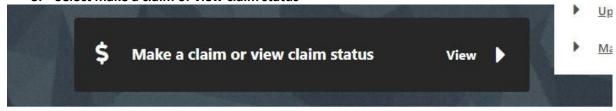
www.my.gov.au



#### 2. Select Centrelink



3. Select make a claim or view claim status



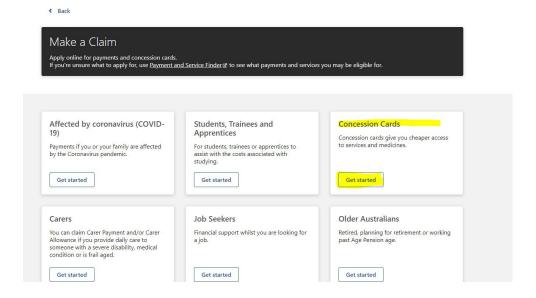
4. Select the make a claim button.

Home > My online claims

# My online claims

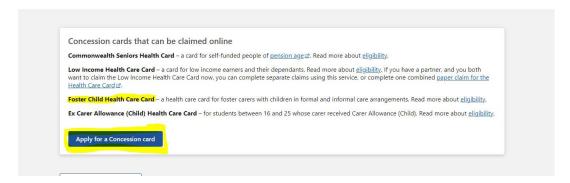
Make a claim 🗦

5. Select the get started button in the confession cards box.

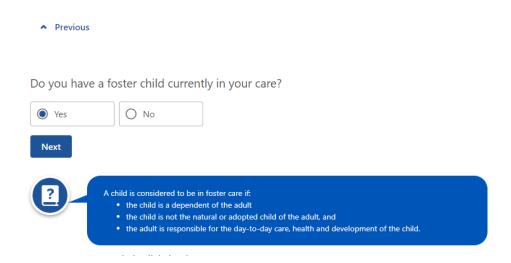


6. Select the apply for a concession card button.

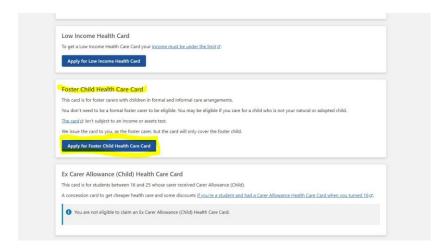
Read more about the kinds of government and private concessions you may be eligible for.



7. Follow the questions when you get to the Foster Child question answer yes.



8. Continue to answer the questions, it will then take you to the page where you can select what type of concession card you would like to apply for. You need to select Foster Child Health Care Card.

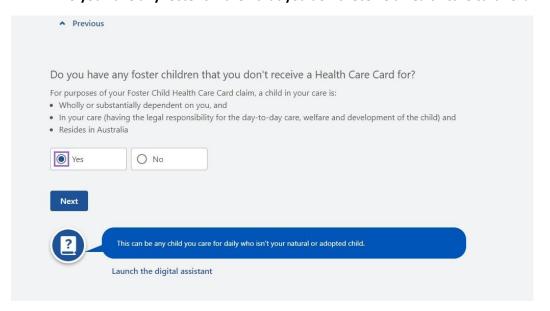


- 9. You will then need to answer questions regarding your personal details, update any information as required. You will not need to add a nominee or authorise someone to act.
- 10. The next section will be the child details, select the begin button.

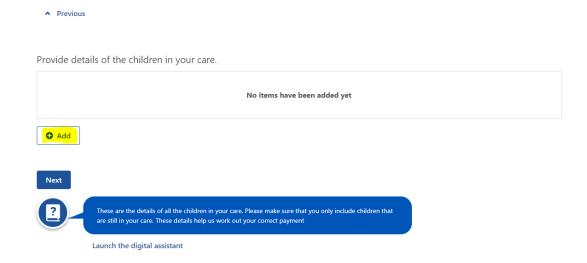
Begin

# Child details Provide details of the foster children in your care to assist us in working out your correct entitlement. You must answer all questions unless they are marked optional.

11. Do you have any foster children that you don't receive a health care card for? Answer yes/

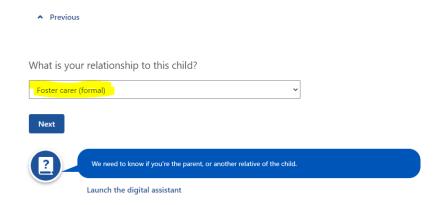


12. Select the add button to add the details for the children in your care.

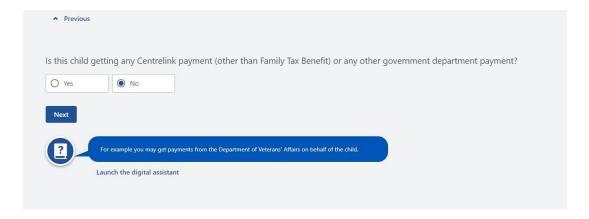


13. Add in the child's name, date of birth and sex. When it asks the relationship to the child

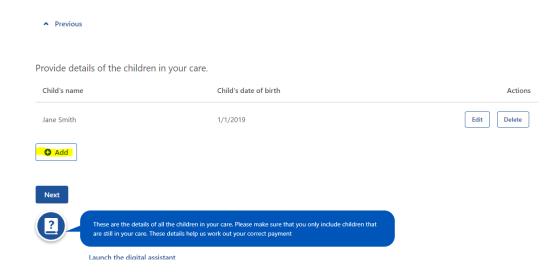
## select Foster Carer (Formal) unless any other options apply.



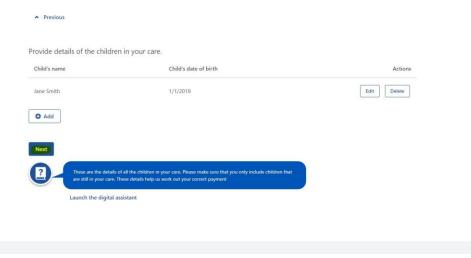
14. Answer yes or no if this child is getting any Centrelink payments other than Family Tax Benefit



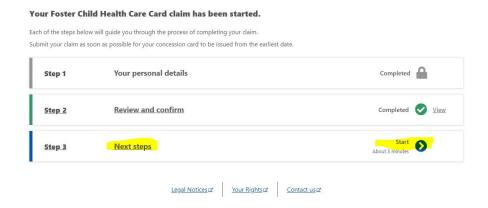
15. Select the Add button again for any additional children in your care and answer the same questions.



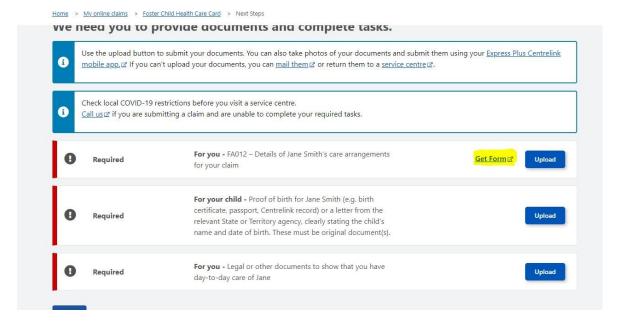
16. Once you have added all children in your care select the next button.



17. Review all the information provided and confirm all the information provided. Once you have completed that select the next steps button.



18. You will now be required to upload documents which will include the Legal Order, Birth certificate, a letter from Child Safety, and a FA012 form. All this information can be provided by the Child Safety Officer.



19. You will need to review the information on the FA012 form sign and upload all the documents. Once you have done this you can submit the claim.