**Accommodation Visitor Strategy Plan**

**Overview**

Achieve Australia’s accommodation procedure for families and visitors into accommodation settings during the COVID-19 pandemic.

**Expected Outcome**

Participants to have family and friends visit them in their own home

**Strategy**

Each house to have an agreed approach with individual families and friends to visit to ensure the health and safety to all participants and staff on each site.

CLM/RUNM to coordinate with TL/ NIC to develop up booking process/plan for each site, RM to sign off on each plan.

**Visiting considerations**

* **All visit considerations will be in accordance with the current lockdown practices issued by the NSW Government**
* Adequate stock of Personal Protective Equipment, Handwashing and Alcohol based sanitisers for infection control.
* Visitors should be encouraged to wash their hands on arrival and departure
* Front line team meeting to communicate the strategy, expectations and provide opportunity for feedback and concerns to be considered and addressed.
* Limit visits to a short duration: i.e., 1 hour maximum
* No large group visits or gatherings, including social activities or entertainment.
* Limit of one daily visit with a maximum of two visitors. These may be immediate social supports (family members, close friends) or professional service or advocacy.
* Conduct visits in the participation’s room, outdoors, or in a specific area in the house or outside in the garden, rather than communal areas where the risk of transmission to other participant’s is greater.
* Agreed to meet in a park or other outside venue if appropriate.

**In addition:**

* All visitors should be encouraged to practice social distancing where possible, including maintaining a distance of 1.5 metres.
* Measures such as phone or video calls should be made available to all participants to enable continuation of communication with family members. Family and friends should be encouraged to maintain contact with participants by phone and other social communication apps, as appropriate.

**Cleaning Requirements**

Prior to any visitors attending, the cleaning of frequently touched surfaces is to occur. This can be done with disposable bacterial wipes or using hospital grade cleaners e.g. tables, chairs, door handles…

After each visit, cleaning of frequently touched areas is to be completed using disposable bacterial wipes or using hospital grade cleaners e.g. tables, chairs, door handles…

**Restriction considerations**

 The following visitors should not be permitted to enter a site:

* Those who have returned or arrived from overseas in the last 14 days.
* Those who have had contact with a confirmed case of COVID-19 in the last 14 days. A contact is defined as anyone who has been in contact with a known case while they were infectious, which includes the 24 hours before they became symptomatic.
* Those who have not been vaccinated against influenza (after 1 May 2020).
* Those with fever or symptoms of acute respiratory infection (e.g., cough, sore throat, runny nose, shortness of breath). site should: request visitors/contractors provide details on their current health status using the self-declaration form and consent to have temperature taken.

**Marketing Strategy**

* Communications to participant’s and families regarding visiting process/plan
* Communications with staff regarding the process /plan