

COMPLAINTS, FEEDBACK & COMPLIMENTS FORM

WE
LIFE WITHOUT BARRIERS
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| What is your name: |
| How can we contact you? |
| Where do you live? |
| Are you a client? <div>Yes / No</div> |
| If 'Yes' what services does LWB provide to you? |
| What do you want to tell us? Please attach if not enough room |
| Have you spoken to anyone at LWB about this? If so – who did you speak to and what did they do about it? |
| What would you like to change or to happen? |

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| Life Without Barriers Office Use only (Manager or Team Leader to enter details on i-Sight) | | | |
|---|--|----------------|--|
| Received by | | Date | |
| LWB Program | <input type="checkbox"/> Out of Home Care <input type="checkbox"/> CYF <input type="checkbox"/> Disability <input type="checkbox"/> Aged Care <input type="checkbox"/> Mental Health <input type="checkbox"/> NISS <input type="checkbox"/> AOD | | |
| State | <input type="checkbox"/> Tas <input type="checkbox"/> Vic <input type="checkbox"/> NSW/ACT <input type="checkbox"/> SA <input type="checkbox"/> QLD <input type="checkbox"/> NT <input type="checkbox"/> WA | | |
| Region | | | |
| Follow up: <i>enter into i-Sight & confirm complaint form attached to event</i> Y / N | | i-Sight Number | |
| Manager | | Date Entered | |