

HOW DO I ACCESS THE METRO HOMELESSNESS PROGRAM?

To access our Life Without Barriers Metro Homelessness Program, referrals are made to the Department of Communities and Social Inclusion's Exceptional Needs Unit.

Referrals to the Exceptional Needs Unit are assessed by a senior practitioner, and eligibility for services is decided by an Intake Committee of senior officers.

T. (08) 8448 4610

F. (08) 8448 4601

E. dcsi.exceptionalneeds@sa.gov.au

WE'D LIKE TO HEAR FROM YOU

You'll find us at

Life Without Barriers
360 Richmond Road
Netley SA 5037
T. 08 8415 6900

Our office is open Monday to Friday,
9am – 5pm (excluding public holidays).

Visit our website for contact details for
your nearest Life Without Barriers office.

www.lwb.org.au

 @lwbaustralia

 /company/life-without-barriers/

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 @lifewithoutbarriers

Hearing or speech impaired?
You can contact Life Without Barriers
via the National Relay Service on
TTY: 133677 SSR: 1300 555 727.

METRO HOMELESSNESS PROGRAM

Adelaide, South Australia

04/12/2017 | LWBI2335



WE
LIFE WITHOUT BARRIERS
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Mental Health and Housing Support

WE
LIFE WITHOUT BARRIERS
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Mental Health and Housing Support



WE'RE IN THIS TOGETHER

The Life Without Barriers Metro Homelessness Program provides assertive outreach and case management support to people experiencing homelessness.

We support you with:

- Support to access safe accommodation
- Case Management
- Support to attend health and medical appointments, and other services
- Links and referrals to other services
- Advocacy
- Daily living skills support
- Connection to community

At Life Without Barriers, we deliver services based on a 'housing first' approach beginning 'where the individual is'. We provide a single point of contact for services across systems and agencies. We help the people we support have their most basic needs addressed.

We see people as individuals who have unique needs and tailor our services to meet their needs by adopting a person-centred approach.

Our goal is to partner with people and utilise their personal strengths to achieve long lasting changes in their lives.

Our services are designed and delivered in ways that are inclusive, appropriate and culturally respectful to all people.

OUR SERVICES:

The Homelessness service provides Assertive Outreach and Case Management Service.

Recognising there are many barriers that impact on a person when accessing services, our team engages people in locations that they frequent to actively involve them and engage them in an attempt to reduce the barriers to accessing services.

We recognise that people often have needs that will require specialised and extensive support to enable them to move forward. When supporting people to develop their case plan, these needs are assessed and support is individually tailored. Our case management model provides supports through a collaborative, integrated and partnered approach.